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FOR IMMEDIATE RELEASE

Transcend is working with Lake Community Bank on multi-site install of IP Office

Transcend Communications, Inc., Minneapolis, Minnesota, announced that it has implemented with Lake Community Bank, Long Lake, Minnesota, an Avaya IP Office VOIP solution.

“Adding a new branch to our business is what got the search started for a new system. The integration with Outlook and the opportunity to utilize more of today’s technology was what drove our decision to purchase the IP Office system,” said Todd Spale, Assistant VP of Operations. “The end-user ease and features like direct inward dial will be of great benefit to our employees as well as our customers. We will now have our sites on an IP Telephony network that gives us one view and presence management enterprise wide,” Todd said.

About Lake Community Bank

Dedicated to providing outstanding personal service to customers since 1905, Lake Community Bank is proud to offer a wide range of products and services that will satisfy your money-management needs. We are a full-service community bank with assets over \$100 million, you can be sure our bank is a stable, financially sound institution. Visit them on the web at www.sblonglake.com.

About Transcend Communications, Inc.

The company was established in 1984 and has over 4,000 customers. By definition, Transcend Communications is a value-added Reseller and systems integrator that designs, develops, deploys and supports network, data security and IP telephony solutions. By reputation, Transcend Communications is known for taking the lead in providing customers with state-of-the-art technology to maximize the productivity of their data infrastructure. Simply put, companies that require more from their networks count on Transcend Communications to take them to the next level.

About Avaya

Avaya Inc. designs, builds and manages communications networks for more than 1 million businesses worldwide, including 90 percent of the FORTUNE 500®. Focused on businesses large to small, Avaya is a world leader in secure and reliable Internet Protocol (IP) telephony systems and communications software applications and services.

Driving the convergence of voice and data communications with business applications – and distinguished by comprehensive worldwide services – Avaya helps customers leverage existing and new networks to achieve superior business results. For more information visit the Avaya website at <http://www.avaya.com>.

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